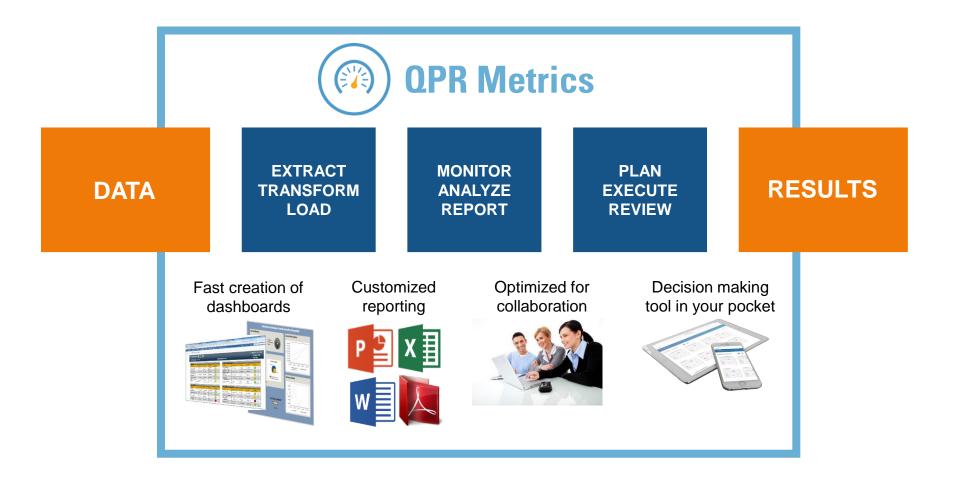
### **QPR Metrics**

Meet your targets



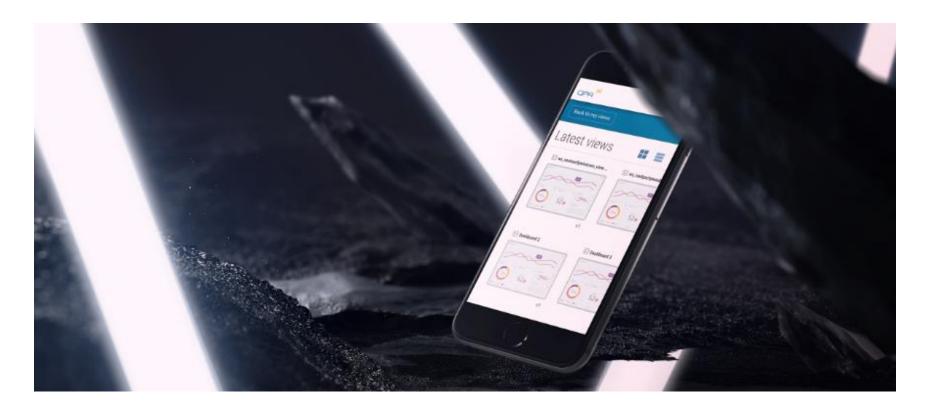
### Refine data into key information for decision making





# QPR MobileDashboard

Decision-making tool in your pocket



Access your performance data on the goMake better and faster decisions



### QPR Metrics supports all performance initiatives

OPR



### **QPR** Metrics business benefits

Automate your performance management

Enhance decision making

Enable performance improvement

Transparency to current state of business



### **QPR** Metrics key highlights

### > Made for Performance Management

- Targets, ownerships, collaboration
- Native mobile app for quick access and QPR Portal for comprehensive access
- > Flexible content design
  - Supports any performance management framework
  - Automatic drill-down and consolidation
  - Zero coding needed
- Efficient model development and maintenance using template scorecards

### > Getting the data

- ETL from multiple sources
- Online manual data entry
- Powerful calculation engine

Integrate with QPR ProcessDesigner for process performance management

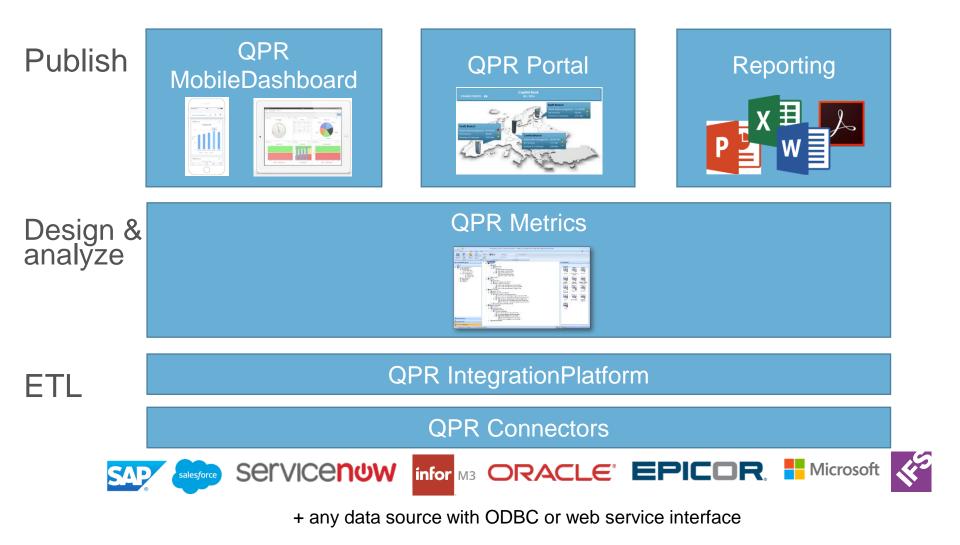


### **QPR Metrics platform and architecture**



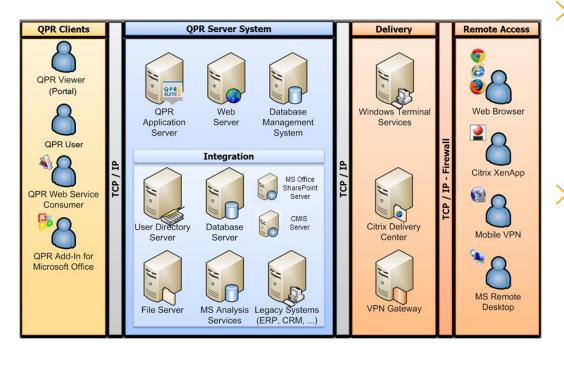
### **QPR** Metrics main components

OPR



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### **QPR** Metrics Architecture overview





OPE

- Open technology based on industry standards
  - Best available & proven technology
  - Leverage on existing IT infrastructure
  - Standard interfaces for integration
- Multi-tier architecture
  - Maximum scalability from standalone use to system solution
  - Multi-user environment with simultaneous viewing and editing of data
  - Minimum IT-administation effort required
- > Interactive web publishing
  - No installations needed
  - Real-time updating of changes to users' desktops

### **QPR Metrics main features**



### Access to all information



### Access fast the information you require



- Easy navigation between periods
- Easy to hide, view and navigate the scorecard hierarchy
- Links to subscorecards or other KPIs



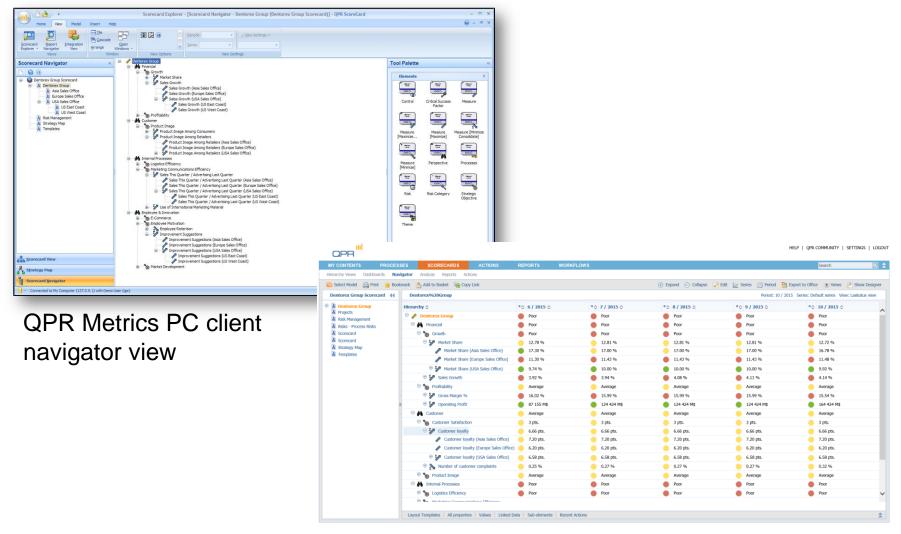
### Easy information drilling

View easily the big picture and drill down to details seamlessly





### Easy navigation within all the data

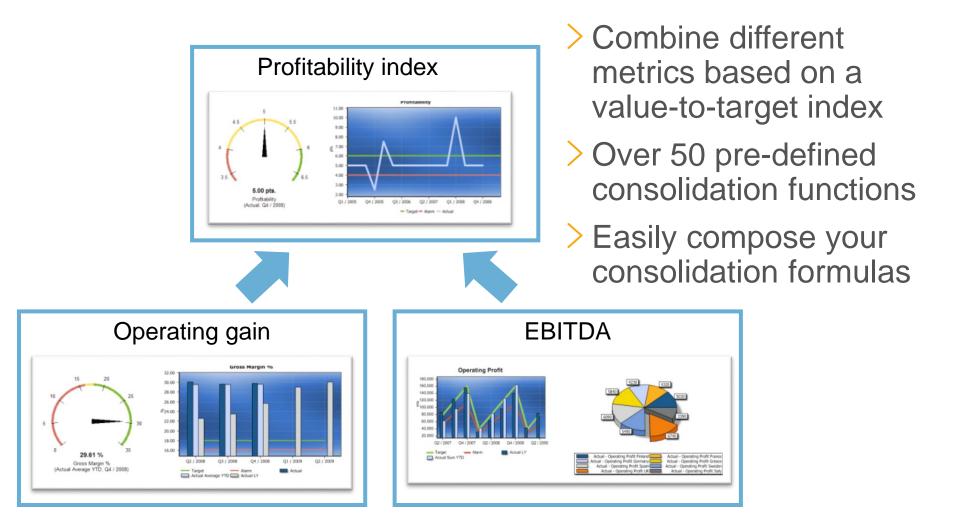


### **QPR** Portal navigator view



### Consolidate information

OPR



### Create views adapted to individual needs

Management level consolidated views with drill down to more information

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Individual dashboards with easy information input and editing in web-based portal

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Fast building of personalized home page with relevant indicators

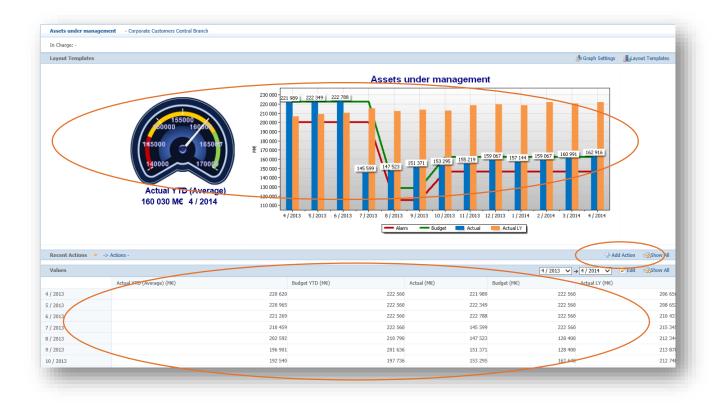
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### Different possibilities to measure KPIs

Different measure values can be shown in different types of graphs, depending on what information is the most relevant for your needs



# QPR MobileDashboard



> Optimized for tablets and smart phones

- > View and create dashboards anytime, anywhere
- > Based on QPR Metrics, the most flexible and robust performance management platform on the market

# **Collaboration and reporting**



Strong focus on collaboration and management



Consolidate information from forms



Create alarms



Manage responsibilities and roles



Include comments to metrics



### Input any qualitative and quantitative data

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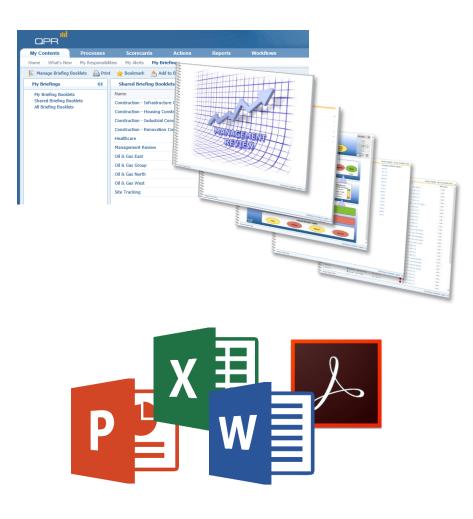
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11 / 2013	189 147	194 545	155 219	162 640	218 343
12 / 2013	186 641	191 887	159 067	162 640	219 324
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4 / 2014	160 030	162 640	162 916	162 640	221 989
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Data can be imported from various systems automatically and scheduled

Supports also manual import of data for qualitative data or data that is not located in any other systems

### A wide selection of reports for communication



- > Web-based briefing booklets with automatic updating and interactive views
- Easy export from webbased portal to Microsoft Office documents and PDF
- Possibility to create reports with all or just selected information

# Monitor all performance data



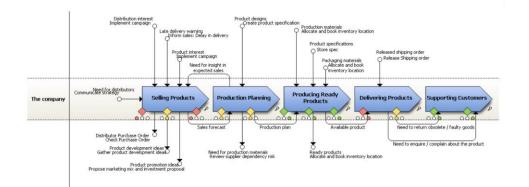
### Link to your performance management with processes

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 Access your process performance indicators from any data source e.g. SAP

Process flowcharts (in QPR ProcessDesigner) can access measure information from QPR Metrics



### QPR's patented process KPI monitoring



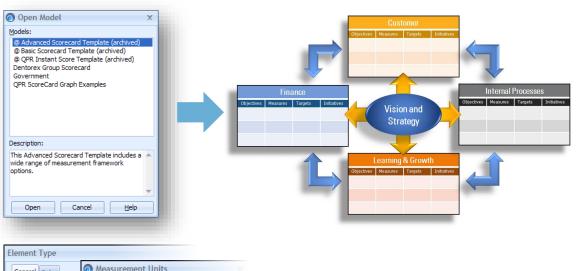
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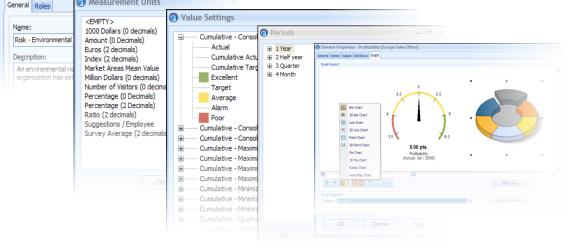
- > Based on patented technology
- Consolidates end-toend process performance data from different source systems for reporting
- Enabled by QPR Metrics Integration Platform

### Fast to implement and manage



### Wide selection of templates to start from





OPF

- > QPR Metrics comes with a rich collection of templates, including Balanced Scorecard
- Customize easily to suit the purpose of your performance initiative
- Drag-and-drop KPIs to dashboards
- Reuse the same metric on multiple scorecards, with automatic update in all scorecards

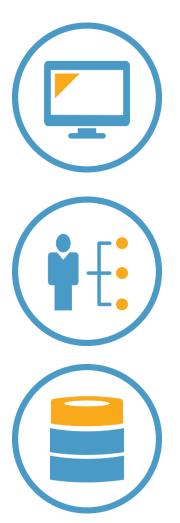
### Typical QPR Metrics implementation

111

**OPR** 

	w1	w 2	w 3	w 4	w 5	w 6	w 7	w 8	w 9
Installation of the QPR system									
Project kick off – Targets and schedule									
Customer training – Scorecard structure and measure definition									
Customer defines organizational structure and measures									
Implementation of the scorecard structure and measures									
Planning and implementation of the reporting views									
QPR Metrics product training									

### Flexible user management



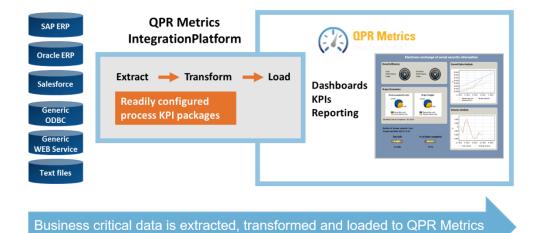
Single Sign-On available

Change user rights and groups centrally

Import or modify user groups based on external systems (e.g. HR system)



### QPR Metrics integrates to any data source platform



Integrate to any platform without loosing business critical data

> QPR Metrics IntegrationPlatform Add-On extracts data from any database system and transforms it to the format you want for use in QPR Metrics.

> When the loading is done, the new measure values can be seen in QPR web-based portal.



### References



### Selected QPR references

#### QPR CUSTOMERS HAVE WON SEVERAL AWARD WITH THEIR PERFORMANCE MANAGEMENT IMPLEMENTATIONS







### What our customers say



"QPR provides us with the perfect technological support for the improvement and reinforcement of our capabilities to carry out our mission of providing quality justice to Chileans as efficiently as possible" - Catalina Ruiz Sánchez, Management and Process Specialist, Judiciary of Chile







Qatar Deserves The Best

"QPR Metrics allows for easy management of initiatives and provides a single source of information - one version of truth. Regional leadership now has an immediate view on how National Offices are delivering on their mandate" - Cornelius Chirairo, Regional Strategy Management Advisor, World Vision Southern Africa

"We have been using QPR since 2012 for Balanced Scorecard reporting. QPR is useful for collecting data from various sources, ensuring data integrity and producing useful management reports for successful Strategy Execution." - Raju Vathsala, Senior Director, Performance Management, du

"With QPR, Ashghal now has an executive dashboard second to none in delivering strategic insight in an appropriate fashion, so that executives can easily interpret the performance, risk and the current status of strategy execution in order to make the right decisions." - Mark Ranford, Advisor of Planning & Quality Department

# QPR

Dare to improve.

- > Founded 1991
- > Corporate headquarters Helsinki, Finland
- Stock symbol QPR1V: Nasdaq Helsinki

- Sold licenses >1 million worldwide
- Customers 2000+
- Industry recognitions
   Gartner, Ventana Research, Palladium,
   Forrester Research
- > Products
  - QPR Metrics QPR ProcessDesigner QPR ProcessAnalyzer QPR EnterpriseArchitect